

LEADING FOR BETTER PERFORMANCE

THE PROGRAM - A must for those who manage professional employees

Target Audience	Manager / Supervisors, HR Professionals, and anyone with an interest in modern workplace leadership and performance management.
Key Objective Of the Program:	To build the competence and confidence of participants to effectively manage staff performance within the workplace. This includes management of non-performance, basic tactics to inspiring effective performance and practical strategies to foster a performance focused environment in the workplace.
Learning Outcomes of the Program:	<p>At the conclusion of this program, participants:</p> <ul style="list-style-type: none"> • Conduct a face to face discussion on a performance related matter • Apply acceptable techniques in performance management within the context of an international/global thinking organisation • Understand the obstructions to effective performance management in the context of Thai culture • Understand the 'do's' and 'don'ts' of managing workplace performance • Identify the link between leadership behaviour and building performance-based cultures • Understand the principles of inspiring effective performance in the workplace • Understand the importance of creating a team culture that is perceived to be fair and even handed to help facilitate effective management of non-performance • Understand the principles of taking corrective action on matters of poor performance in the workplace • Understand the importance of maintaining consistency between all related systems and processes, for example not providing positive feedback in a performance feedback session when the organisation should actually be managing that individual in relation to an issue of poor performance
Resources:	Shelley Wilkins facilitates this program. To bridge the gap between theory and practice the learning experience is highly interactive and will incorporate Workplace Reality Theatre (actors) using numerous powerful role plays, improvisations, and case studies. No power point overheads will be used to teach concepts in this program.
Methodology:	<ul style="list-style-type: none"> • Interaction and role-plays 50% • Facilitation and discussions 35% • Case studies and exercises 15%
Structure:	1 day

For further information please contact iHR Asia:

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